



# Program Sessions

Each session of the program integrates base knowledge and facilitated group work to provide participants with an initial understanding and opportunity for application of the defined AMC/AHPRA orientation content, processes, practice and guidelines.

**Venue: PMCV Offices, Level 8, 533 Little Lonsdale Street. Melbourne CBD 3000**

## **Session 1: Orientation to the Australian Healthcare System / Communication & Cultural Safety in the workplace**

Structure & Funding  
Medicare Australia  
Prescribing - Pharmaceutical Benefits Scheme Provider & Prescriber Numbers  
Interface between private and public health services  
Cultural awareness; safety; respect and competence  
Doctor – patient relationship  
Communication Strategies

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## **Session 2: Legislation and Professional Practice**

Legislative Frameworks, including the Coroner's Act  
Litigation and Indemnity  
Patient rights and responsibilities, Patient complaints Patient  
Consent and Adolescent Autonomy  
Child Safety  
Access to health/medical records and Confidentiality

## **Session 3:**

### **Cultural Awareness in relation to Indigenous Australians**

History of Aboriginal culture, colonisation and government policy  
Understanding/concept of health  
Aboriginal Health Issues  
Working with Aboriginal patients

